

Privacy Policy

Your Information

We gather personal information from our customers such as name, e-mail address, telephone number and site address in order that we can fulfil our contractual obligations to you. Information may be obtained from an online contact, a personal enquiry or via a third party such as a managing agent. Our obligations range from providing further information, providing a quote, processing an order, conducting a site visit or completing a job or contract. We will only record, process and store information which is necessary to fulfil our contractual obligations, to serve our legitimate business operations or to comply with legal requirements.

Sharing and Keeping Your Information

We do not share information for marketing purposes with any other company or transfer the data to any third countries or international organisations. We will share information to our sub-contractors or suppliers where it is necessary to legally fulfil our contractual obligations to you. We will keep your information for as long as is necessary for us to fulfil our obligation to you and for accounting and legal purposes as long as is legally required.

Your Rights

From time to time we may contact you for the purposes of our own marketing, you may contact us using the details below to opt out of this. You also have the right to access, rectify, object and erase your data except for legal requirements. Our privacy information is available on our website.

ISM Pest and Wildlife Services Ltd

www.ismpestandwildlife.co.uk

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